

Pos	Description	Rate
<b>A Accidents and breakdowns</b>		
<i>Without the driver's fault</i>		
A1	Fixing of breakdowns and breakdown assistance, accident assistance, etc. without fault of the driver	Free of charge
<i>With the driver's fault</i>		
A2	Processing of towing operations	50.00
A3	Repatriation of the vehicle from another location (e.g. when the battery is empty)	300.00 +2.00/km
A5	Return is the fault of the user, the vehicle is roadworthy	100.00 +2.00/km
A4	Special cleaning (e.g. smoking, animal hair, etc.), according to expenditure, at least	150.00
A5	Processing of accidents and vehicle damage, according to expenditure, at least	100.00
A6	Loss, theft or destruction of a card in the vehicle (charging card, fuel card, parking card)	100.00
A7	Default to report a claim	200.00
<b>B Administrative offenses, special cases and criminally relevant facts</b>		
B1	Processing administrative offenses	35.00
B2	Unauthorized trips abroad	300.00
B3	Special cases, criminally relevant facts	250.00
B4	Unauthorized transfer of access to car sharing	250.00
<b>C Reminder fees for invoices</b>		
C1	First reminder	20.00
C2	Second reminder	30.00
C3	Third reminder / debt collection	50.00
C4	Replacement of a charging cable in case of loss	400.00
C5	Technician deployment on site	130.00/h
<b>D Further issues</b>		
D1	Cancellation of the reservation more than 24 hours before the start of the journey	Free of charge
D2	Cancellation of the reservation 6 - 24 hours before the start of the journey	5.00
D3	Cancellation of the reservation less than 6 hours before the start of the journey	half of the time tariff booked
D4	Return of a vehicle with an combustion engine with less than ¼ tank filling	25.00
D5	Return of a vehicle with an electric engine and no charging started	25.00
D6	Late vehicle return: until the 29th minute	50.00
D7	Late vehicle return: from the 30th minute	75.00
D8	Search order for lost property including shipping (up to 5kg), only if item is found	25.00